

## **How to get important information about your benefits**

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To get the most out of your Magellan Complete Care of Arizona, Inc. (MCC of AZ) (HMO DSNP) benefits, you should know how to get important information.

### **Formulary (drug list)**

The Formulary is a list of drugs we cover as part of your MCC of AZ (HMO SNP) benefits. It lists brand name and generic medicines available to you. The 2020 Formulary will be posted online on October 15, 2019.

### **Provider and Pharmacy Directory (PPD)**

The Provider and Pharmacy Directory tells you which doctors, hospitals, specialists, pharmacies and other providers are in the MCC of AZ (HMO SNP) network. The 2020 PPD will be posted online on October 15, 2019.

### **Evidence of Coverage (EOC)**

Your EOC is your guide to MCC of AZ (HMO SNP). It contains information about your benefits and how to access them. It also tells you what to do if you need help, have a complaint or are not satisfied with a decision we make about your care. The 2020 EOC is enclosed in this package. It will also be posted online no later than October 15, 2019.

Visit our website at [www.mccofaz.com/dsnp](http://www.mccofaz.com/dsnp) for more information. To get a printed copy of these materials, call Member Services toll-free at 1-800-424-4509 (TTY 711) 8 a.m. to 8 p.m., Monday through Friday (from October 1-March 31, 7 days a week).

Magellan Complete Care of Arizona, Inc. (HMO SNP) is a managed care plan with a Medicare Advantage contract. Enrollment in MCC of AZ (HMO SNP) depends on contract renewal.